



February 16, 2005

Mr. Scott Orbach
EZGSA
Post Office Box 30406
Bethesda, Maryland 20824-0406

Dear Scott,

We received our GSA contract today – YEAH! I wanted to write to you to tell you how much we appreciate Rob Howe. This project would have been virtually impossible to do by myself. Certainly, it would have taken infinitely longer.

I found Rob to be the consummate professional in all our interactions. Of his own initiative, he provided me with weekly updates. He was always readily available to answer phone calls, and rapidly responsive to my e-mails too.

Rob Howe is an absolute asset to EZGSA! He is a master at understanding the bureaucracy of the government, and expediently cutting through the red tape. He has been a true pleasure to work with.

Best Regards,

Jeff Ring
Government Sales Manager
Shepherd Electric Supply