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January 19, 2012

Scott Orbach President EZGSA 4801 Hampden Lane Suite 105 Bethesda, MD 20814-2948

Mr. Orbach,

On January 17, 2012, we received our GSA Contract Award and I have to commend one of your personnel Ms. Magdalena Ilieva, who began this journey from the beginning until success was accomplished.

Ms. Ilieva maintained constant communication with Penpro Translations and the government contract official Ms. Tatyana Kimball either by telephone or email until its successful conclusion.

Her professionalism and unwavering thoroughness led to the GSA Contract being awarded in an expeditious manner. Her work ethic is to be highly rewarded and commended.

Sincerely,

Paul Provencio
General Manager
Penpro Translation Services LLC