

April 5, 2010

Dear Mr. Orbach,

I wanted to let you know that FPMI is grateful for the services of Ms. Fran Cowell. She has been an invaluable asset in helping us prepare Schedule 738X. She has dealt with an extremely difficult customer, and in so doing, represented FPMI very well.

Rest assured we will be using her services in the future for all of our GSA contract renewals. Please thank her for me.

Sincerely,

Cindy J. Bales

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