



December 4, 2010

Scott,

I just wanted to let you know that Fran is great and did a fantastic job for us in getting **our scheduled renewed and a new labor category added. I'm going to have some more stuff coming up soon, and I know that you can't always guarantee someone to work on** a particular project, but it would be great if I could work with her again.

Thanks again for all the great service,

Sincerely,

A handwritten signature in black ink that reads "Jay Tansing". The signature is written in a cursive style with a long, sweeping tail that extends to the right.

Jay Tansing  
Managing Director  
ACUMEN SOLUTIONS, INC.