

December 29, 2011



Mr. Scott Orbach
President
EZGSA, Inc.
4801 Hampden Lane
Suite 105
Bethesda, MD 20814

FastFleet[®]
by zipcar

Dear Scott,

The past year has been an eventful and successful year for Zipcar. This is due in part to our work with EZGSA and in particular, Fran Cowell. Fran has been a tremendous help to us, guiding us through the technicalities and details of working with our GSA Schedule and the GSA in general

We look forward to an equally eventful and successful 2012 with more great support from Fran and the team at EZGSA contributing along the way.

Sincerely,

Michael P. Serafino
General Manager
University Programs and FastFleet
Zipcar, Inc.