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To Whom It May Concern:

I'd like to raise attention to the service one of your employees, Fran Crowell, provided during a recent GSA price modification The Training Connection, Inc. (TTC) did. Fran provided exceptional service during the price modification process. She was friendly and very responsive to all of my requests. I appreciated her patience and drive to make the modification happen.

We have always been pleased with the service we receive from EZGSA and have even recommended your company to others because of our satisfaction.

Be sure to keep up this great customer service, and TTC will continue to send work your way! Thank you for all your help!

Sincerely,

A handwritten signature in cursive script that reads "Jennifer Sellers".

Jennifer Sellers
Vice President
The Training Connection, Inc.
703-551-0734