



November 28<sup>th</sup> , 2010

**EZGSA**

4801 Hampden Lane  
Suite 105  
Bethesda, MD 20814-2948  
Attn: Scott Orbach

Dear Scott,

I wanted to thank you on behalf of my company (Systran Software) for the level of effort we have received from Fran Cowell into adding Systran's service offering to the GSA Schedule. Fran is on the ball, quickly provides feedback and details to our staff and works hard with our GSA Contracting Officer to resolve issues and move our request along to completion.

Fran is an asset to your company and to mine.

Best regards,

Cary

Cary Lichtman  
Federal Sales Director  
Systran Software, Inc.