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Ms. Ronniece Percy
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SUB: ProTelecom – GSA Schedule Contract Number GS-35F-002BA

Dear Ms. Percy,

Thank you so much for all of your patience, guidance and professionalism during this process. As we all know Rome wasn't built in a day and neither was obtaining this GSA schedule. Throughout the entire process, your guidance and professionalism made a tedious process workable and ultimately achievable.

You have been a delight to work with and I look forward to continuing to work with you and your team.

Warm Regards,

Kelvin Caple
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