

Magdalena Illieva
Contracts Manager
EZGSA
PO Box 30406
Bethesda, MD 20824

July 26, 2011

Dear Magdalena,

I would like to provide a note of appreciation for the opportunity to work with you on our recent GSA renewal effort. This is just the latest of a long line of excellent work you have done for NiC Technologies over the years. In particular I appreciated the following in this work:

- It was done in a professional and productive manner,
- The work was done using our unique business model and history which offered some challenges,
- You worked renewal in parallel with our initiating a name change process, and supported us on the necessary name change despite impact on the renewal process, and
- You knew when to call in senior EZGSA team members to help assure success and to provide the best negotiation posture for the successful renewal.

Congratulations and thanks to you. As usual, your focus, dedication, and experience were invaluable.

Kind regards,



Randall G. Bartlett
President

