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Magdalena Ilieva
Contract Administrator
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August 16, 2011

Dear Magdalena,

On behalf of Crucible, I'd like to personally extend our sincere thanks and gratitude for all the efforts you and EZGSA put forth during the renewal option for our GSA Federal Supply Schedule. Your first-class service, extreme attention to detail, and relentless dedication to the task at hand resulted in an expeditious renewal with little to no follow-on corrections or revision required. Your keen focus on this project allowed Crucible to concentrate on business execution, while the EZGSA experts addressed contract details and resolved issues related to the GSA renewal process. Crucible management felt at ease throughout the process, completely confident that your expertise and experience would see the task through successful completion -- which you did in minimal time!

Please accept our heartfelt "thank you" from Team Crucible. We're fortunate to have worked with such a group of professionals as EZGSA provides and look forward to doing business together soon!

Very Respectfully,

A handwritten signature in blue ink, appearing to read "Mike Croker", with a long, sweeping underline.

Mike Croker
Vice President