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GSA Multi Award Schedule Contractor
GS 35F-0056N

August 4, 2011

EZGSA
Attn. Scott Orbach
P.O. Box 30406
Bethesda, MD 20824-0406

Dear Scott,

I would like to take this opportunity to express my sincere appreciation to Ms. Fran Cowell for the excellent manner in which she manages our current GSA Schedule Contract (GS35F0056N). As a small business without benefit of a large administrative staff, my primary focus is completing current business and seeking new business - - our current economy demands nothing less. Time is critical in accomplishing all the related tasks in operating and managing a business and that is where EZGSA comes to our rescue -- and particularly Ms Cowell, our GSA contracts manager.

Ms Cowell is so efficient that I never have to spend much time or worry with regard to our GSA Contract Schedule. If I ask her a question, she has the answer. If I receive a message or tasking from our GSA Contracts Officer, Ms Cowell has the tasking addressed and answered even before I consult with her. When I send her an email, Ms Cowell responds promptly -- usually within a few minutes but certainly before the day is over. Ms Cowell far exceeds all my expectations in managing our contract and I am extremely confident that she has our best interests in mind when taking various actions on our behalf and providing counsel on related issues.

I know that we are just one of many companies that Ms Cowell manages, however based on her efforts on our behalf, I'm confident that she provides the same extraordinary service to each of them as she does for us. I just wanted you know and I'm sure that you already recognize what a valuable asset Ms Cowell is to your company. Please convey my sincere gratitude and appreciation to Ms Cowell and thank her for her superior service and support on our behalf.

Respectfully,

Danny L. Chestnut
Danny L. Chestnut
President