



October 21, 2008

**VIA REGULAR MAIL**  
**301-913-5000**

Scott Orbach  
EZGSA  
4801 Hampden Lane  
Bethesda, MD 20814

Dear Scott;

We made it! It was quite a long road, but we are very glad that we had Magdalena Ilieva and EZGSA to help guide us through the process. Magdalena was very patient with our many questions and time constraints. She was extremely knowledgeable and always prompt in her responses, which is something we greatly appreciated. Magdalena was a pleasure to work with and quite helpful.

Should we need to add onto our GSA services, we won't hesitate to call you and Magdalena.

Best Regards,

A handwritten signature in cursive script that reads 'Susan L. Cordts'.

Susan L. Cordts  
President & CEO