

Ex Libris

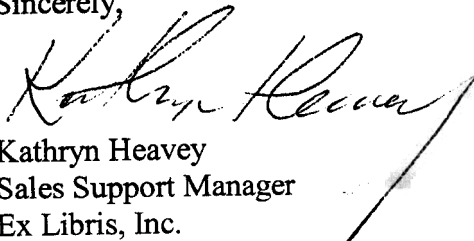
February 16, 2005

Mr. Scott Orbach
EZGSA
PO Box 30406
Bethesda, MD 20824-0406

Dear Scott:

We contracted with EZGSA some time ago, for the purpose of getting our company listed on the GSA Schedule. My contact from your company was Rob Howe. Rob was very helpful and patient for the duration of a long and arduous process, during which time the company experienced management transitions that shifted the GSA project through several different personnel. Rob was always very prompt in returning my calls and emails, knowledgeable, and quick to provide input from additional help when he did not immediately have an answer to my many questions.

Sincerely,



Kathryn Heavey
Sales Support Manager
Ex Libris, Inc.