



U. S. SMALL BUSINESS ADMINISTRATION
PITTSBURGH DISTRICT OFFICE
1000 Liberty Avenue, Room 1128
- Pittsburgh, PA 15222
412-395-6560 • 412-395-6562 (FAX) • 412-395-6563 (TDD)

February 26, 2003

Mr. Scott Orbach
President
EZGSA
PO Box 30096
Bethesda, MD 20824-0096

Dear Mr. Orbach:

We would like to commend Mr. William Easley for the excellent presentation he made on behalf of EZGSA to a group of interested parties that were eager to learn about the GSA schedule process.

The Pittsburgh SBA District Office has sponsored and/or participated in similarly titled seminars and workshops before. We can honestly say that this was by far the best prepared and explained presentation. It gave the group of very confused and frustrated small business owners a feeling that the process is not a waste of time.

The comments of the participants and the discussion during the presentation showed us that the group gained knowledge and a better understanding which will encourage them to follow through.

We would highly recommend that anyone interested in a professional, detailed, well explained presentation on the GSA schedule process would benefit from the information provided.

On behalf of our office and the small business owners who participated we want to thank you for the commitment of your firm and your assistance in this matter.

Sincerely,

Donald S. Carter
Deputy District Director
(412) 395-6560 x113

Barbara A. Fisher
Business Opportunity Specialist
(412) 395-6560 x119

"We are serious about service."